

PRE-INSTALLATION QUESTIONNAIRE

We will send you a copy of this questionnaire once you have placed your order. As soon as it has been returned, we will then book your installation with an engineer. We cannot book your installation until we have received your answers to the below questions.

- 1 Are there likely to be issues with access for delivery? (Sometimes deliveries are made by larger lorries, but if access is likely to be an issue, we can make sure your delivery arrives in a suitable vehicle).
- 2 Do you have somewhere to store between delivery and installation? Equipment is normally delivered on a pallet 2 days before installation. (Please note packaging is left with you to dispose of after installation).
- 3 Are there any dates in the next month that are not suitable for your installation? (Weekend dates may be available depending on the engineer's schedule).
- 4 Is the room the system is being installed in on a ground-floor or first-floor location? 5 Do you plan to have the indoor unit mounted on an external wall?
- 6 . If the indoor unit is not being mounted on an external wall, do you have a clear route for the pipes and cables to exit the property?
- 7 . Would you like the outdoor unit mounted on wall brackets or rubber blocks on the floor? Maximum height for mounting on brackets is 2.8 meters
- 8 What is the approximate distance between the desired positions of the indoor and outdoor units?
- 9 Do you have an electrician to install the power supply prior to installation?

If you have answered no to any of the above or are unable to give definitive answers, please call On

07775425084 -Adam WhatsApp is available

Or email to office@hvac-guarantee.co.uk

